

APPENDIX C

Rhode Island LSTA Web Survey Report

	Responses	Percentage of Responses Excluding Don't Know/No Responses	Total Percentage
Rating of how well services address the needs of Rhode Island libraries and residents			
LORI Resource Sharing Services			
1 - Very Poorly	0	0.00%	0.00%
2	0	0.00%	0.00%
3	5	5.32%	5.10%
4	29	30.85%	29.59%
5 - Very Well	60	63.83%	61.22%
0 - Don't Know - No Opinion	4		4.08%
Mean	4.59		
Talking Books Plus			
1 - Very Poorly	1	2.44%	1.02%
2	2	4.88%	2.04%
3	9	21.95%	9.18%
4	14	34.15%	14.29%
5 - Very Well	15	36.59%	15.31%
0 - Don't Know - No Opinion	57		58.16%
Mean	3.98		
OLIS/LORI Website as an Information Portal			
1 - Very Poorly	0	0.00%	0.00%
2	5	5.43%	5.10%
3	18	19.57%	18.37%
4	37	40.22%	37.76%
5 - Very Well	32	34.78%	32.65%
0 - Don't Know - No Opinion	6		6.12%
Mean	4.04		
Summer Reading Programs			
1 - Very Poorly	0	0.00%	0.00%
2	0	0.00%	0.00%
3	7	10.00%	7.14%
4	19	27.14%	19.39%
5 - Very Well	44	62.86%	44.90%
0 - Don't Know - No Opinion	28		28.57%
Mean	4.53		

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Support for Conferences			
1 - Very Poorly	1	1.37%	1.02%
2	2	2.74%	2.04%
3	17	23.29%	17.35%
4	34	46.58%	34.69%
5 - Very Well	19	26.03%	19.39%
0 - Don't Know - No Opinion	25		25.51%
Mean	3.93		
Consulting Services to Public Libraries			
1 - Very Poorly	3	5.26%	3.06%
2	5	8.77%	5.10%
3	21	36.84%	21.43%
4	14	24.56%	14.29%
5 - Very Well	14	24.56%	14.29%
0 - Don't Know - No Opinion	41		41.84%
Mean	3.54		
Continuing Education Programs			
1 - Very Poorly	0	0.00%	0.00%
2	2	2.38%	2.04%
3	21	25.00%	21.43%
4	34	40.48%	34.69%
5 - Very Well	27	32.14%	27.55%
0 - Don't Know - No Opinion	14		14.29%
Mean	4.02		
Rating of how well the following services address the needs of Rhode Island residents			
RILINK Network			
1 - Very Poorly	1	1.54%	1.02%
2	4	6.15%	4.08%
3	12	18.46%	12.24%
4	15	23.08%	15.31%
5 - Very Well	33	50.77%	33.67%
0 - Don't Know - No Opinion	33		33.67%
Mean	4.15		

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Literacy Programs			
1 - Very Poorly	0	0.00%	0.00%
2	2	3.51%	2.27%
3	11	19.30%	12.50%
4	17	29.82%	19.32%
5 - Very Well	27	47.37%	30.68%
0 - Don't Know - No Opinion	31		35.23%
Mean	4.21		
ARIHSL Grant to Join HELIN			
1 - Very Poorly	0	0.00%	0.00%
2	3	5.00%	3.06%
3	19	31.67%	19.39%
4	13	21.67%	13.27%
5 - Very Well	25	41.67%	25.51%
0 - Don't Know - No Opinion	38		38.78%
Mean	4.00		
CLAN Grant to Migrate to Innovative			
1 - Very Poorly	1	1.43%	1.02%
2	2	2.86%	2.04%
3	16	22.86%	16.33%
4	23	32.86%	23.47%
5 - Very Well	28	40.00%	28.57%
0 - Don't Know - No Opinion	28		28.57%
Mean	4.07		
Which two programs or services of the OLIS are most important to your library?			
	See Text Responses		
Degree of agreement or disagreement with the following statements			
The OLIS continuing education opportunities available to me/my staff in Rhode Island are adequate to meet my/their needs.			
1 - Highly disagree	2	2.41%	2.04%
2	9	10.84%	9.18%
3	19	22.89%	19.39%
4	32	38.55%	32.65%
5 - Highly agree	21	25.30%	21.43%
0 - Don't Know - No Opinion	15		15.31%
Mean	3.73		

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Continuing education for librarians/library staff in Rhode Island has improved in the last five years.			
1 - Highly disagree	1	1.20%	1.02%
2	9	10.84%	9.18%
3	17	20.48%	17.35%
4	25	30.12%	25.51%
5 - Highly agree	31	37.35%	31.63%
0 - Don't Know - No Opinion	15		15.31%
Mean	3.92		
The professional collection at OLIS is heavily used.			
1 - Highly disagree	4	7.02%	4.08%
2	7	12.28%	7.14%
3	17	29.82%	17.35%
4	17	29.82%	17.35%
5 - Highly agree	12	21.05%	12.24%
0 - Don't Know - No Opinion	41		41.84%
Mean	3.46		
Public library standards are an important tool for improving library service in Rhode Island.			
1 - Highly disagree	1	1.16%	1.02%
2	4	4.65%	4.08%
3	9	10.47%	9.18%
4	34	39.53%	34.69%
5 - Highly agree	38	44.19%	38.78%
0 - Don't Know - No Opinion	12		12.24%
Mean	4.21		

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I find the OLIS blog (Rhodarian) to be very useful.			
1 - Highly disagree	8	14.29%	8.16%
2	12	21.43%	12.24%
3	20	35.71%	20.41%
4	10	17.86%	10.20%
5 - Highly agree	6	10.71%	6.12%
0 - Don't Know - No Opinion	42		42.86%
Mean	2.89		
A single uniform catalog and database licensing program are top priorities for the Rhode Island library community.			
1 - Highly disagree	3	3.26%	3.06%
2	5	5.43%	5.10%
3	6	6.52%	6.12%
4	18	19.57%	18.37%
5 - Highly agree	60	65.22%	61.22%
0 - Don't Know - No Opinion	6		6.12%
Mean	4.38		
Public libraries, rather than OLIS, should pay for summer reading program performers.			
1 - Highly disagree	27	35.53%	27.55%
2	18	23.68%	18.37%
3	15	19.74%	15.31%
4	12	15.79%	12.24%
5 - Highly agree	4	5.26%	4.08%
0 - Don't Know - No Opinion	22		22.45%
Mean	2.32		
Staffing levels at OLIS are inadequate to carry out current programs and responsibilities.			
1 - Highly disagree	3	4.11%	3.06%
2	13	17.81%	13.27%
3	17	23.29%	17.35%
4	15	20.55%	15.31%
5 - Highly agree	25	34.25%	25.51%
0 - Don't Know - No Opinion	25		25.51%
Mean	3.63		

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OLIS should take a stronger leadership role.			
1 - Highly disagree	2	2.41%	2.04%
2	2	2.41%	2.04%
3	22	26.51%	22.45%
4	22	26.51%	22.45%
5 - Highly agree	35	42.17%	35.71%
0 - Don't Know - No Opinion	15		15.31%
Mean	4.04		
The top priority service or program for OLIS for the coming five-year LSTA plan should be:			
	See Text Responses		
Indicate the type of library you represent			
Public Library	40		40.82%
School library/media center	22		22.45%
Academic - 4 yr - privately funded	11		11.22%
Academic - 4 yr - publicly funded	2		2.04%
Academic - 2 yr technical or community college	1		1.02%
Special	9		9.18%
Other	8		8.16%
None of the above/No Response	5		5.10%
Select the title that represents your duties			
Library director	33		33.67%
School library/media specialist	18		18.37%
Reference/information services librarian	11		11.22%
Children's/youth services librarian	4		4.08%
Cataloger/Bibliographer	2		2.04%
Technology coordinator/specialist	2		2.04%
Acquisitions librarian	0		0.00%
Information literacy/bibliographic instruction specialist	0		0.00%
Other	22		22.45%
None of the above/No Response	6		6.12%

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Number of FTE staff			
Less than 1	9		9.18%
1.00	7		7.14%
1.01 - 3.00	21		21.43%
3.01 - 5.00	9		9.18%
5.01 - 10.00	11		11.22%
10.01 - 20.00	17		17.35%
Over 20 FTE	7		7.14%
No Response	17		17.35%
Materials budget			
Under \$ 2,000	6		6.12%
\$ 2,001 - \$ 5,000	6		6.12%
\$ 5,001 - \$ 10,000	7		7.14%
\$ 10,001 - \$ 25,000	14		14.29%
\$ 25,001 - \$ 50,000	17		17.35%
\$ 50,001 - \$ 75,000	4		4.08%
\$ 75,001 - \$ 100,000	5		5.10%
Over \$ 100,000	11		11.22%
No Response	28		28.57%